

California Public Utilities Commission  
Consumer Service and Information Division

**Energy Industry**  
**Consumer Contacts - Total Presented by Company and Category**  
**July 2015**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **July 2015**, broken down by the type of the contact (i.e. Category).

**Table 1 - Energy Industry Contacts:** The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC933	California Pacific Electric Company	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	1
ELC913	Golden State Water Company	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC945	Liberty Power Delaware, LLC	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC1372	Liberty Power Holding, LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	143	56	199	20	10	30	11	16	27	10	10	20	9	6	15	52	10	62	4	3	7	360
ELC901	Pacificorp	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	6	3	9	2	-	2	1	-	1	2	2	4	1	-	1	1	3	4	2	1	3	24
ELC338, GAS338, MUL338	Southern California Edison Company	96	48	144	11	6	17	7	8	15	7	7	14	7	4	11	51	16	67	3	1	4	272
GAS904	Southern California Gas Company	42	22	64	9	5	14	14	4	18	-	-	-	2	-	2	36	25	61	1	1	2	161
GAS905	Southwest Gas Corporation	4	-	4	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	5
GAS913	Tiger Natural Gas, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
	<b>Total</b>	296	131	427	42	21	63	33	28	61	19	19	38	20	10	30	141	54	195	10	6	16	830